**NATIONAL FOOTBALL MUSEUM
VOLUNTEER ROLE DESCRIPTION**

**DEPARTMENT:** COMMUNITIES

**TITLE:** LGBTQ RESEARCHER

**REPORTS TO:** SAM BROADLEY

**PURPOSE**

We are looking to introduce a new offer for LGBTQ History Month in February 2020. Over the course of the month, we plan to run gallery tours which emphasise the hidden histories of influential LGBTQ people. These could be about players, or about the broader societal context that matches were played within. We might look at a timeline of important events in LGBTQ history and study how they were related to and impacted on football at the time. By doing this we hope to lend a voice to individuals that were perhaps not recognised for their contribution to society on account of the sexual orientation and / or gender identity. The volunteer role will be to form part of a research group to decide upon this content, learning new research skills in sessions at the museum and applying these during independent study.

**MAIN AREAS OF RESPONSIBILITY**

* Researching stories
* Investigating museum’s collection and objects
* Planning script structure
* Articulating issues which may be sensitive to audiences
* Discussing heritage sector and LGBT+ representation, then tailoring information to our audience

**SKILLS/CHARACTERISTICS REQUIRED**

* Open-minded to learning new skills
* Inquisitive and ideally with good research skills
* Passionate about telling stories
* Enthusiastic about LGBT+ histories
* Punctual in attending planned sessions
* Respect for differing opinions

**Time Commitment**

* 4 x one-hour workshops in the museum
* Extra time planning and researching at home to be flexible

**TRAINING AND SUPPORT**

Volunteers will be provided with a full induction to the volunteer programme including health and safety and fire evacuation. Training will be provided by Claire for the induction and support will be offered by Sam Broadley on behalf of the Communities team where necessary.

**HEALTH AND SAFETY/SECURITY**

* Ensure that you are aware of all museum policies and procedures
* Ensure that you comply with all statutory requirements including the Health And Safety At Work Act (HASAW) 1974
* Consistently comply with the Museum policies, procedures and processes.

**BENEFITS TO VOLUNTEERING**

* Develop skills and experience to enhance your CV
* Become part of a friendly team of like-minded people
* Help to share the National Football Museum’s amazing collection with people from all walks of life
* Be part of the museum’s journey moving forward

*The successful candidate must display a Passion for: -*

1. *Visitor Experience*
2. *Service*
3. *Development & Growth (Continuous Improvement)*
4. *Motivating, involving, helping & influencing others to achieve their goals (Teamwork)*
5. *Maintaining professional integrity at all times*

*Displaying the following behaviours: -*

1. *Enthusiastic -* Inspires others through infecting them with his/her passion
2. *Expert –* Offers regular coaching to help team members grow and develop
3. *Empathic –* Demonstrates a personal interest in team’s concerns and aspirations
4. *Make a difference* – to the museum, colleagues & visitors
5. *Considerate & respectful –* of colleagues and visitors wants, needs & beliefs
6. *Supportive –* to provide the necessary support for the individual to be comfortable in the museum and achieve their goals

*The following would be advantageous: -*

* *Previous experience*
* *Passion for football and history*

An integral part of our social purpose is to promote equality and we will be actively seeking applications from all underrepresented groups.

